

BALM

The most important facts

Breakfast	Breakfast is served daily from 7.30 am to 10.00 am.
Opening hours reception & hotel bar	Monday & Tuesday 6.30 am to 10.00 pm Wednesday to Sunday 6.30 am to 11.00 pm
Days off	Our restaurant La Pistache & the bistro will remain closed on Monday & Tuesday .
La Pistache	The gourmet restaurant with an elegant à la carte service in a relaxed atmosphere. We take orders from 11.30 am to 1.30 pm & 6.00 pm to 9.00 pm (Sundays until 8.30 pm).
Bistro	Cosy & informal atmosphere in the Balm Bistro. In addition to the bistro dishes, we serve 3 lunch menus including soup/salad combo from Wednesday to Friday. We take orders from 11.30 am to 1.30 pm & 6.00 pm to 9.00 pm (Sundays until 8.30 pm).
Half-board	In addition to the à la carte menu and the Bistro dishes, we offer our hotel guests a half-board menu for CHF 65.00 per person/evening (drinks not included). This is a choice menu with 3 starters, 3 main courses, cheese or dessert. Which can be chosen at the table.
Wi-Fi & Internet	Wi-Fi is available free of charge. The password is available at reception.
Car parks	There are free parking spaces in front of the hotel. Garage parking spaces are available at CHF 15.00 per car per night.
Public bus connection	Bus no. 24 runs to Lucerne & back every 15 minutes during the day time 7 days a week. You will find the exact timetable at the reception.
Visitors card	With the visitors card which you will receive by e-mail or at reception, you can use the buses within zone 10 free of charge. You also enjoy discounts at museums, on boat trips and on mountain railways as well as free WLAN in the city of Lucerne.
Adapter & charger	Adapters and chargers can be borrowed at the reception.



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Toiletries	You will get toiletries free of charge at the reception: Tooth brushes, tooth paste, razors & shaving foam as well as sanitary products for women.
Kettle	Available at the reception.
Tap water	The tap water is spring water that rises from the village of Lauerz at the foot of the 'Rigi' mountain and flows naturally to Meggen.
Additional pillows & blankets	On request we can bring extra pillows or an extra blanket to your room. The headboard under the mattress can be raised.
Towels	If you would like to get fresh towels, please place them on the floor in the bathroom.
Bed linen	For long stay the bed linen is changed every third day. On request we will do it every day.
Laundry service	If you hand in your laundry before 09.00 a.m., you will receive it back within 9 hours. You will find the price list and a laundry bag in the wardrobe.
Ironing service	You can leave your laundry at the reception for ironing until 4.00 pm. Your clothes will be returned to you within an hour. (Price according to spending) If you need an iron and ironing board please ask the reception.
Emergency exits	The emergency exits are marked on the plan on your room door. For more information we will inform you at the reception.
For the children	Behind the hotel there is a large garden, a swing and an area with small animals. There are small turtles in the pond.
Check -out	Until 11.00 am on the day of departure.
Luggage	For luggage service please dial 43 or let us know directly at reception.



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Pool information

Pool opening hours - daily from 9.30 am to 7.30 pm

Towels for the pool area

We are happy to provide you with bath towels at the reception.

The bath towels belong to the Hotel Balm. They can be purchased for CHF 50.00. Your own towels can be used as well.

Pool house rules

Use of the pool facilities is at your own risk. We do not employ lifeguards.

Body clothing is obligatory in the entire hotel.

The pool area is a quiet zone.

Toilet, shower and changing place are available in the garden.

Showering before swimming is obligatory.

Jumping into the pool is forbidden.

Access for children under the age of 12 is only permitted when accompanied by adults.

Pets are not allowed in the pool area.

No eating in the water.

Drinks can be ordered at the bar. We use plastic glasses for safety reasons.

Bathing slippers are available at reception.

If you need an ashtray, please ask our staff at the reception.

For further information, please contact our staff at the reception. We will be happy to help you plan excursions and give you tips for the city of Lucerne and the surrounding area. We wish you a pleasant and relaxing stay at the Boutique Hotel Balm in Meggen.

